

Invoice Address Details	
Company:	
Attention of:	
Address:	
Telephone No:	
Email:	

**GB Pounds**

Fax order to  
**+44 (0) 1428 748 474**  
 or email  
[sales@sitehelpdesk.com](mailto:sales@sitehelpdesk.com)

Notes: Helpdesk product prices are based on the total number of Support Operators that need to log in.  
 User/Customer access for call logging, self help etc may be unlimited and are free of charge.  
 WMImonitor prices are based on server plus number of clients audited (agent licences)

SiteHelpDesk	License Qty	Price	Total
SiteHelpDesk Single Operator Starter Pack	1	£450	
SiteHelpDesk 5 Operator Starter Pack	5	£750	
SiteHelpDesk 10 Operator Starter Pack	10	£1,150	
<b>Additional Operators (sitehelpdesk):</b>			
Additional Single Operators		£ 100 each	
10 Operator Upgrade Packs		£900	
SiteHelpDesk-IT / FM (Prices includes SiteHelpDesk)	License Qty	Price	Total
SiteHelpDesk-IT Single Operator Starter Pack	1	£800	
SiteHelpDesk-IT 5 Operator Starter Pack	5	£1,400	
SiteHelpDesk-IT 10 Operator Starter Pack	10	£2,300	
SiteWebDesk (Prices includes SiteHelpDesk)	License Qty	Price	Total
SiteWebDesk 5 Operator Starter Pack	5	£1,400	
SiteWebDesk 10 Operator Starter Pack	10	£2,300	
<b>Additional Operators (sitehelpdesk-IT/FM and sitewebdesk)</b>			
Additional Single Operators		£ 200 each	
10 Operator Upgrade Packs		£1,800	
Monitor modules	License Qty	Price	Total
SLAmonitor (enhanced SLA reporting and notifications)		£500	
EMLmonitor (email interface for incoming via POP3)		£500	
WMImonitor (PC auditing) - Server Application starter pack		£500	
WMImonitor - Machine Agent Licences		£ 3 each	
<b>Total License Cost before concessions</b>			
<b>Health Care/Education/Registered Charity discount - 15%</b>			( )
<b>Total License Cost</b>			
<b>Additional Services</b>			
<b>VAT at 20%</b>			
<b>Total Purchase Cost</b>			
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">                     Annual support and maintenance - Free for 1 Year then 15% of Total License Cost                 </div>			

Payment Method: <input type="radio"/> Switch <input type="radio"/> Visa <input type="radio"/> Delta <input type="radio"/> MasterCard <input type="radio"/> Amex <input type="radio"/> Cheque	
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Print Name:	Order No:
Signed By:	Dated:

**Order your products today by completing this order form and faxing it to +44 (0) 1428 748 474**