

Invoice Address Details	
Company:	
Attention of:	
Address:	
Telephone No:	
Email:	

Australian \$

Fax order
 +44 (0) 870 138 3824
 or email
sales@sitehelpdesk.com

Notes: Product prices are based on the total number of Support Operators that need to log in.
 User/Customer access for call logging, self help etc may be unlimited and are free of charge.
 WMImonitor prices are based on server plus number of clients audited (agent licences)

SiteHelpDesk	License Qty	Price	Total
SiteHelpDesk Single Operator Starter Pack	1	\$1,150	
SiteHelpDesk 5 Operator Starter Pack	5	\$1,900	
SiteHelpDesk 10 Operator Starter Pack	10	\$2,950	
Additional Operators (sitehelpdesk):			
Additional Single Operators		\$ 250 each	
10 Operator Upgrade Packs		\$2,300	
SiteHelpDesk-IT (Prices includes SiteHelpDesk)	License Qty	Price	Total
SiteHelpDesk-IT Single Operator Starter Pack	1	\$2,000	
SiteHelpDesk-IT 5 Operator Starter Pack	5	\$3,500	
SiteHelpDesk-IT 10 Operator Starter Pack	10	\$5,900	
SiteWebDesk (Prices Includes SiteHelpDesk)	License Qty	Price	Total
SiteWebDesk Single Operator Starter Pack	1	\$2,000	
SiteWebDesk 5 Operator Starter Pack	5	\$3,500	
SiteWebDesk 10 Operator Starter Pack	10	\$5,900	
Additional Operators (sitehelpdesk-IT and sitewebdesk):			
Additional Single Operators		\$ 500 each	
10 Operator Upgrade Packs		\$4,600	
Monitor modules	License Qty	Price	Total
SLAmonitor		\$1,250	
EMLmonitor (email interface for incoming via POP3)		\$1,250	
CTImonitor (telephony integration)		\$ 250 each	
WMImonitor (PC auditing) - Starter Pack		\$1,100	
WMImonitor - Machine Agent Licences		\$ 6.75 each	

Total License Cost before concessions	
Education/Registered Charity discount - 15%	()
Total License Cost	
Additional Services	
Total Purchase Cost	

Annual support and maintenance - Free for 1 Year then 15% of Total License Cost

Payment Method: <input type="radio"/> Switch <input type="radio"/> Visa <input type="radio"/> Delta <input type="radio"/> MasterCard <input type="radio"/> Amex <input type="radio"/> Cheque	
Card number:	Expiration:
Print Name:	Order No:
Signed By:	Dated:

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