

Invoice Address Details
Company:
Attention of:
Address:
Telephone No:
Email:

Australian \$

Fax order
+44 (0) 1428 748 474
or email

sales@sitehelpdesk.com

Notes: Product prices are based on the total number of Support Operators that need to log in.
 User/Customer access for call logging, self help etc may be unlimited and are free of charge.
 WMLmonitor prices are based on server plus number of clients audited (agent licences)

SiteHelpDesk	License Qty	Price	Total		
SiteHelpDesk Single Operator Starter Pack	1	\$800			
SiteHelpDesk 5 Operator Starter Pack	5	\$1,300			
SiteHelpDesk 10 Operator Starter Pack	10	\$2,000			
Additional Operators (sitehelpdesk):					
Additional Single Operators		\$170 each			
10 Operator Upgrade Packs		\$1,530			
SiteHelpDesk-IT /FM (Prices includes SiteHelpDesk)	License Qty	Price	Total		
SiteHelpDesk-IT Single Operator Starter Pack	1	\$1,400			
SiteHelpDesk-IT 5 Operator Starter Pack	5	\$2,400			
SiteHelpDesk-IT 10 Operator Starter Pack	10	\$3,900			
SiteWebDesk (Prices Includes SiteHelpDesk)	License Qty	Price	Total		
SiteWebDesk Single Operator Starter Pack	1	\$1,400			
SiteWebDesk 5 Operator Starter Pack	5	\$2,400			
SiteWebDesk 10 Operator Starter Pack	10	\$3,900			
Additional Operators (sitehelpdesk-IT/FM and sitewebdesk):					
Additional Single Operators		\$ 350 each			
10 Operator Upgrade Packs		\$3,000			
Monitor modules	License Qty	Price	Total		
SLAmonitor		\$850			
EMLmonitor (email interface for incoming via POP3)		\$850			
WMLmonitor (PC auditing) - Starter Pack		\$8500			
WMLmonitor - Machine Agent Licences		\$ 5.00 each			
Total License Cost before concessions					
Education/Registered Charity discount - 15%			()		
Total License Cost					
Additional Services					
Total Purchase Cost					
<table border="1" style="width: 100%;"> <tr> <td style="width: 60%; text-align: center;">Annual support and maintenance - Free for 1 Year then 15% of Total License Cost</td> <td></td> </tr> </table>				Annual support and maintenance - Free for 1 Year then 15% of Total License Cost	
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Payment Method: <input type="radio"/> Switch <input type="radio"/> Visa <input type="radio"/> Delta <input type="radio"/> MasterCard <input type="radio"/> Amex <input type="radio"/> Cheque	
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Print Name:	Order No:
Signed By:	Dated:

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