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|--------------------------------|--|
| <b>Invoice Address Details</b> |  |
| Company:                       |  |
| Attention of:                  |  |
| Address:                       |  |
| Telephone No:                  |  |
| Email:                         |  |

**Canadian \$**

**Fax order to  
1-519-489-2806  
or email**

[sales@sitehelpdesk.com](mailto:sales@sitehelpdesk.com)

Notes: Product prices are based on the total number of Support Operators that need to log in.  
User/Customer access for call logging, self help etc may be unlimited and are free of charge.  
WMImonitor prices are based on server plus number of clients audited (agent licences)

| SiteHelpDesk   | License Qty | Price        | Total |
|--|-------------|--------------|-------|
| SiteHelpDesk Single Operator Starter Pack                      | 1           | \$800        |       |
| SiteHelpDesk 5 Operator Starter Pack                           | 5           | \$1,350      |       |
| SiteHelpDesk 10 Operator Starter Pack                          | 10          | \$2,000      |       |
| <b>Additional Operators (sitehelpdesk):</b>                    |             |              |       |
| Additional Single Operators                                    |             | \$180 each   |       |
| 10 Operator Upgrade Packs                                      |             | \$1,600      |       |
| SiteHelpDesk-IT (Prices includes SiteHelpDesk)                 | License Qty | Price        | Total |
| SiteHelpDesk-IT Single Operator Starter Pack                   | 1           | \$1,400      |       |
| SiteHelpDesk-IT 5 Operator Starter Pack                        | 5           | \$2,500      |       |
| SiteHelpDesk-IT 10 Operator Starter Pack                       | 10          | \$4,100      |       |
| SiteWebDesk (Prices Includes SiteHelpDesk)                     | License Qty | Price        | Total |
| SiteWebDesk Single Operator Starter Pack                       | 1           | \$1,400      |       |
| SiteWebDesk 5 Operator Starter Pack                            | 5           | \$2,500      |       |
| SiteWebDesk 10 Operator Starter Pack                           | 10          | \$4,100      |       |
| <b>Additional Operators (sitehelpdesk-IT and sitewebdesk):</b> |             |              |       |
| Additional Single Operators                                    |             | \$360 each   |       |
| 10 Operator Upgrade Packs                                      |             | \$3,200      |       |
| Monitor modules  | License Qty | Price        | Total |
| SLAmonitor (service Level reporting)                           |             | \$900        |       |
| EMLmonitor (email interface for incoming via POP3)             |             | \$900        |       |
| CTImonitor (telephony integration)                             |             | \$180 each   |       |
| WMImonitor (PC auditing) - Starter Pack                        |             | \$ 1,000     |       |
| WMImonitor - Machine Agent Licences                            |             | \$ 6.00 each |       |
| <b>Total License Cost before concessions</b>                   |             |              |       |
| <b>Education/Registered Charity discount - 15%</b>             |             |              | ( )   |
| <b>Total License Cost</b>                                      |             |              |       |
| <b>Additional Services</b>                                     |             |              |       |
| <b>Total Purchase Cost</b>                                     |             |              |       |

|   |
|---|
| Annual support and maintenance - Free for 1 Year then 15% of Total License Cost |
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|--|-------------|
| Payment Method: <input type="radio"/> Switch <input type="radio"/> Visa <input type="radio"/> Delta <input type="radio"/> MasterCard <input type="radio"/> Amex <input type="radio"/> Cheque |             |
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| Signed By:   | Dated:      |

**Order your products today by completing this order form and faxing it to +1-519-489-2806**